



**National Association of Consumer Credit Administrators
83rd Annual Meeting and Regulators' Training Symposium**

**Turnberry Isle
Aventura, Florida
June 4-7, 2018**

TENTATIVE AGENDA

(As of March 2 and subject to change)

Monday, June 4, 2018

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| 3:00 – 5:00 p.m.
<i>Salon I</i> | Annual Meeting Registration |
| 4:00 – 5:00 p.m.
<i>Salon II</i> | Audit Committee Meeting
(Committee members only) |
| 4:00 – 6:00 p.m.
<i>Hibiscus Suite 3501</i> | Executive Committee Meeting
(Committee members only) |
| 8:00 – 11:00 p.m.
<i>Hibiscus Suite 3501</i> | Hospitality Suite Networking |

Tuesday, June 5, 2018

(All sessions on this day are open to current state regulators only)

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|---------------------------------------|---|
| 8:00 – 11:45 a.m.
<i>Salon I</i> | Annual Meeting Registration |
| 8:00 – 8:30 a.m.
<i>Salon II</i> | Information Technology Committee Meeting
(Committee members only) |
| 8:00 – 8:30 a.m.
<i>Salon VII</i> | Membership Committee Meeting
(Committee members only) |
| 8:30 – 9:30 a.m.
<i>Salon II</i> | Auto Finance Committee Meeting
(Committee members only) |
| 8:30 – 9:30 a.m.
<i>Salon VII</i> | Consumer Services Committee Meeting
(Committee members only) |
| 9:30 – 10:30 a.m.
<i>Salon II</i> | Payday Lending Committee Meeting
(Committee members only) |
| 9:30 – 10:30 a.m.
<i>Salon VII</i> | Continuing Education Committee Meeting
(Committee members only) |

Tuesday, June 5, 2018 (Continued)

10:45 – 11:05 a.m.

Ballroom III

Welcome and Opening Remarks

Susan Hancock, NACCA President and Deputy Commissioner,
VA State Corporation Commission
Mike Enzbrenner, NACCA 2nd VP and Program Chair and
Director of Examinations, KS Office of the State Bank Commissioner
Drew Breakspear, Commissioner, Florida Office of Financial Regulation

11:05 – 11:15 a.m.

Ballroom III

Regulators Introductions: Meet your fellow state regulators

11:15 – 11:45 a.m.

Ballroom III

NACCA Business Meeting and Election of Officers

President Susan Hancock Presiding

12:00 Noon–1:00 p.m.

Bourbon Steak

Buffet Lunch

1:15 – 2:15 p.m.

Ballroom III

NACCA Membership Strategic Planning Session Updates

Facilitators: Susan Hancock, Deputy Commissioner,
VA State Corporation Commission
Carri Grube Lybarker, Administrator, SC Department of Consumer Affairs

2:15 – 2:30 p.m.

Refreshment Break

2:30 – 3:00 p.m.

Ballroom I

Auto Finance and Payday Loan Committee Coordinated Exams and Committee Updates

Speakers: Dennis Powell, Compliance Manager,
OR Division of Financial Regulation
Joe Mulberry, Deputy Commissioner, WY Department of Audit,
Division of Banking

3:00 – 4:15 p.m.

Ballroom III

Open Forum Roundtable:

Address various consumer credit matters in a roundtable format
Facilitators: Dennis Powell, Compliance Manager,
OR Division of Financial Regulation
Ryan E Black, Deputy Director of Consumer Credit,
IN Department of Financial Institutions

8:00 – 11:00 p.m.

Hibiscus Suite 3501

Hospitality Suite Networking

Wednesday, June 6, 2018

(All sessions on this day are open to state and federal regulators and CSBS registrants only)

7:30 – 8:15 a.m.

Ballroom II

Buffet Breakfast

8:15 – 10:00 a.m.

Ballroom I

State Examination System Demonstration and Status Update

Speakers: Kyle Thomas and Tony Vasile, CSBS

10:00 – 10:15 a.m.

Refreshment Break

10:15 – 11:00 a.m.

Ballroom I

Department of Defense Military Lending Act Updates

Speaker: Christopher L. Peterson, Professor of Law, University of Utah (Invited)

11:00 – 11:45 a.m.

Ballroom I

Behind the URL/The Scott Tucker Case

Speaker: Christopher L. Peterson, Professor of Law, University of Utah (Invited)

Wednesday, June 6, 2018 (Continued)

12:00 Noon – 1:15 p.m.
Veranda East & West

**President’s Luncheon/Induction of 2018-19 Officers
DSA Award Presentation**
(Open to all Annual Meeting registrants)

1:25 – 2:25 p.m.
Ballroom I

**Community Financial Services Association of America (CFSA),
Financial Service Centers of America (FiSCA) and
Online Lenders Alliance (OLA) Panel**
Speakers: TDB

2:25 – 2:40 p.m.

Refreshment Break

2:40 – 3:40 p.m.
Ballroom I

Presentation by CFPB Ombudsman’s Office

3:45 – 4:45 p.m.
Ballroom I

Wrap-Up Session / Roundtable / Discussion of today’s sessions
Facilitators: Mike Enzbrenner, Director of Examinations,
KS Office of the State Bank Commissioner
Andy Grosmaire, Bureau Chief, Division of Consumer Finance,
FL Office of Financial Regulation

8:00 – 11:00 p.m.
Hibiscus Suite 3501

Hospitality Suite Networking

Thursday, June 7, 2018

(All activities on this day are joint sessions with the American Financial Services Association’s State Government Affairs Forum and co-sponsored by NACCA and AFSA. They are open to all NACCA registrants.)

7:30 – 8:30 a.m.
Ballroom I & II

Regulators Breakfast
(Open to state regulators only so they can set up their booths and dine before the industry arrives)

8:30 – 9:30 a.m.
Ballroom I & II

Meet the Industry / Meet the Regulators Breakfast: Industry personnel and state regulators can meet one on one in an informal setting

9:35 – 9:45 a.m.
Ballroom III

Welcome to the NACCA/AFSA Joint Educational & Training Program
Susan Hancock, NACCA President and Deputy Commissioner,
VA State Corporation Commission
Nate Glazier, Toyota Financial Services and AFSA State Government
Affairs Committee Chair

9:45 – 10:30 a.m.
Ballroom III

Consumer Credit Market Trends: The latest market trends and health of consumer credit portfolios
Speaker: Melinda Zabritski, Experian

10:30 – 10:45 a.m.

Refreshment Break

10:45 – 11:45 a.m.
Ballroom III

Disaster Recovery: Relief Efforts & Roadblocks
Speakers: Andy Grosmaire, Bureau Chief, Division of Consumer Finance,
FL Office of Financial Regulation

TBD

Thursday, June 7, 2018 (Continued)

11:45 a.m. – 1:35 p.m.
Ballroom I & II

Lunch with Entertainment: Comedy Hypnotist Dan Lornitis A show that the attendees will not soon forget!

1:40 – 2:25 p.m.
Ballroom III

Cyber Security/The Dark Web
Speaker: TBD

2:25 – 3:10 p.m.
Ballroom III

Ligation, Legislation & Enforcement Trends
Speakers: TBD

3:10 – 3:40 p.m.

Dessert Mingle: Stretch your legs and grab a sweet treat between afternoon sessions

3:40 – 4:45 p.m.
Ballroom III

Rapid Fire: *Hot issues and trends in consumer credit supervision (CSBS Vision 2020, FinTech, State Exam System, convenience fees, cybersecurity model act, etc.) will be highlighted in this fast paced session*

Facilitators: Ryan E Black, Deputy Director of Consumer Credit,
IN Department of Financial Institutions
Phil Hitz, VP & Managing Director Government Relations,
OneMain Holdings, Inc.

Speakers: Dennis Powell, Compliance Manager, OR Division of
Financial Regulation

Chuck Cross, VP, CSBS
John Anderson, VP, OneMain Holdings, Inc.

5:30 – 7:30 p.m.
Corsair

Meet the Industry / Meet the Regulators Joint Reception

7:30 p.m.

2018 NACCA Annual Meeting and Regulators' Training Symposium Adjourned

8:00 – 11:00 p.m.
Hibiscus Suite 3501

Hospitality Suite Final Networking Opportunity